



# T5 and T8 Fluorescent UltraStart® Programmed Start System Limited Warranty

GE  
Lighting

Applies to GE UltraStart® Programmed Start systems purchased directly from GE between May 26, 2015 and the date on which this Limited Warranty document is later superseded.

GE Lighting (“GE”), a business of General Electric Company, is pleased to provide the following limited warranty covering the GE T5 and T8 fluorescent lamps listed below and GE UltraStart® linear fluorescent programmed start electronic ballasts purchased directly from GE from May 26, 2015, until this Limited Warranty document is later superseded. GE warrants that the below-referenced lamps and ballasts, when operated together as a system, comply with GE’s published specifications and are free from defects in materials and workmanship for the respective periods of time set forth below.

**Lamp Remedy:** If a GE T5 or T8 lamp mentioned below fails due to defects in materials or workmanship within the time periods indicated below, after date of purchase, then GE will provide a credit to the direct purchaser (“Purchaser”) equal to the current price GE charges Purchaser for the lamp. This warranty is based on 4000 annual operating hours and applies only to lamps that are operated on a burning cycle of 15 minutes or more per start; operated on GE UltraStart® linear fluorescent programmed start electronic ballasts that have been properly wired and installed; and operated within the electrical values shown on the ballast label.

F17T8/XL, F25T8/XL, F17T8/XL/WM, F25T8/XL/WM, F32T8 (SP, SPP, SPX)	3 years
F28T8/XL/SPP, F32T8/25W/SPP, F32T8/XL (SP, SPX), F32T8/XL/HL	4 years
F28T8/XL/SPX, F32T8/SXL, F32T8/25W/SPX	5 years
F28T8/SXL, F32T8/25W/SXL	7 years
F28WT5/HL	3 years
F14T5/WM, F21T5/WM, F28T5/WM, F35T5/WM	3.5 years
F14T5HE, F21T5HE, F28T5HE, F35T5HE, F54T5/47W, F24T5HO, F39T5HO, F54T5HO, F80T5HO, F54T5/WM	4 years
F54T5/XL	5 years

Note: The above warranties also apply to the GE covRguard® (CVG) versions of the products listed here.

**Ballast Remedy:** If a GE UltraStart® linear fluorescent programmed start electronic ballast fails due to defects in materials or workmanship within either (i) five (5) years after the date of manufacture in applications where the maximum case temperature is <70° C, or (ii) three (3) years after the date of manufacture in applications where the maximum case temperature is between 70° C and 90° C, then GE will, at its option, either (1) provide a credit to Purchaser equal to the current price GE charges Purchaser for the ballast, or (2) provide a free replacement ballast to Purchaser. This warranty applies only to GE UltraStart® linear fluorescent programmed start electronic ballasts that are operating the GE T5 or T8 lamps referenced above; have been properly wired and installed; and operated within the electrical values shown on the ballast label.

**Terms & Conditions:** This warranty is VOID in applications where the case temperature is >90° C. The foregoing lamp and ballast warranties apply only to direct purchases from GE and to lamps and ballasts operated in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system, but do not apply to failures caused by acts of God or as a result of any improper storage or installation, abuse, misuse, abnormal use, or use in violation of any applicable recommendations of GE or any standard, code or instructions for use in installations, including, but not limited to, those contained in the National Electrical Code, the Standards for Safety of Underwriters Laboratory, Inc., Standards for the International Electrotechnical Commission, Standards for the American National Standards Institute or, in Canada, the Canadian Standards Association. *GE reserves and has the right to examine failed lamps and/or ballasts to determine the cause of failure and patterns of usage.* The date of purchase and lamp installation date must be verified to validate the elapsed operating hours if a warranty claim is made. If lamp life is not properly validated, the lamp date code will be used to establish elapsed burning time based on estimated usage. Any replacement Product will be comparable in function, but may not be identical to the original. The replacement Product is warranted for the remainder of the original warranty period. GE is not responsible for any labor or other costs associated with removal or reinstallation.

THE FOREGOING WARRANTIES CONSTITUTE THE SOLE AND EXCLUSIVE REMEDIES OF PURCHASER AND THE SOLE LIABILITY OF GE FOR CLAIMS BASED ON DEFECT IN OR FAILURE OF PRODUCTS, WHETHER THE CLAIM IS IN CONTRACT, INDEMNITY, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE. THESE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL GE BE LIABLE FOR ANY OTHER COSTS OR DAMAGES INCLUDING LOST PROFITS, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

**To Make a Warranty Claim:** To make a warranty claim, retain the failed products and notify your GE sales representative in writing within thirty (30) days of the failure. This warranty extends only to Purchaser. However, GE will honor, under the terms of this Limited Warranty, valid warranty claims made by Purchaser for the remedy set forth above as a result of warranty claims made to Purchaser by its customers and indirect customers.